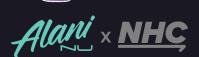
# Trust In Every Sip

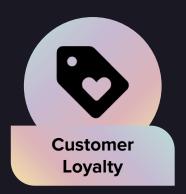




# Our plan to increase ingredient transparency will improve trust and consumer engagement for Alani Nu



# Situation



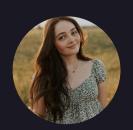








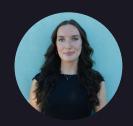
Krishna Pareek
Situation



Megan Miya Background & Analysis



Jordan Mars Website & Social Media



**Julia Benson** Loyalty Program



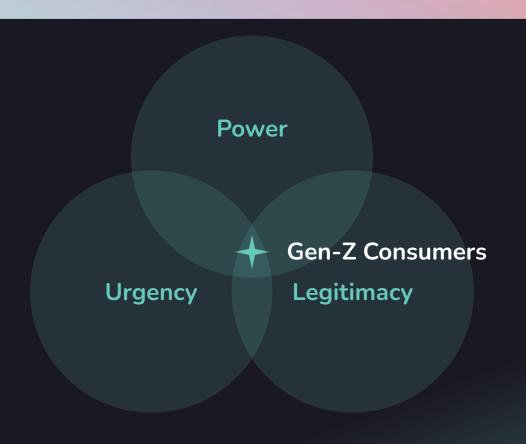
Trevor Young
Timeline &
Budget



**Taylor Beeman** KPIs & Benefits



# Salience Model





# **Consumer Focus**

95% Women

**18-25**Age

Fitness & Nutrition



## Social Media



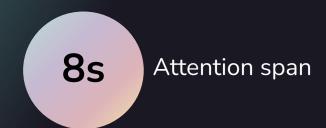
# 12.4 hours/week on TikTok

65% on Instagram





# Connection to Communication Plan





Participate in loyalty programs

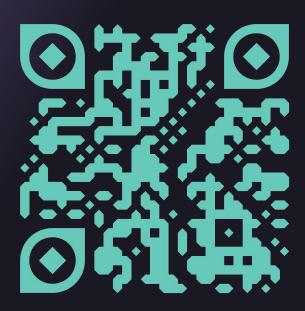


Want brands to respond to their feedback



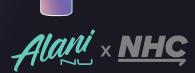
Engage with brands offering incentives

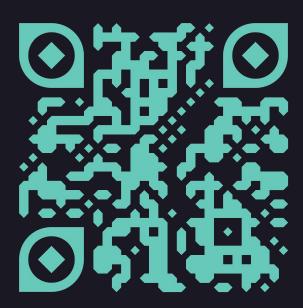




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**Get Energized** 

#### **Quiz Your Knowledge**

Take this fun and simple quiz to test your knowledge of Alani Nu's ingredients and earn points for fun rewards!

< Go Back

#### Question 1

L-carnitine helps your body turn fat into energy

True
False
Next Question

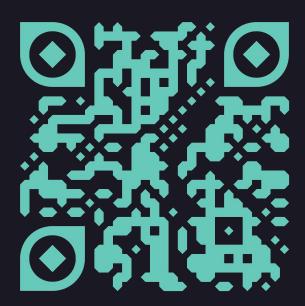
Take The Quiz

**Give Feedback** 









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Get Energized

#### Give us some feedback!

Tell us what you think about Alani and earn points for fun rewards!

< Go Back

How would you rate Alani Nu's communication?

How much do you feel you know about Alani's ingredients?

How much do you trust Alani?

Do you find this website helpful for learning about Alani and our ingredients?

Briefly describe your experiences with Alani

Fantastic!!

How can we improve?

Your new communication strategy is great!

**Submit Feedback** 



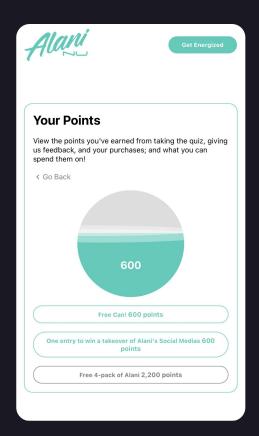
### Incentive

79% of Gen-Z consumers are more likely to continue to do business with a brand because of its loyalty program



# **Loyalty Program**

300 points for feedback survey200 points for ingredient quiz20 points per dollar on product purchase





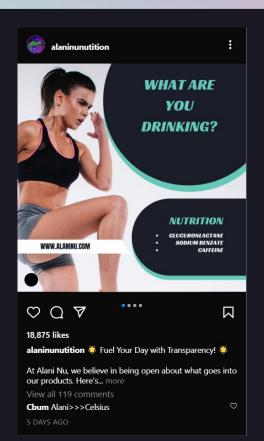
# TikTok

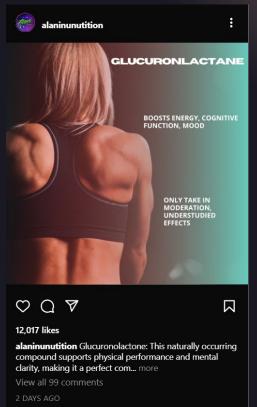
**Engaging and Informative** 

**Maximize Reach with Trends** 



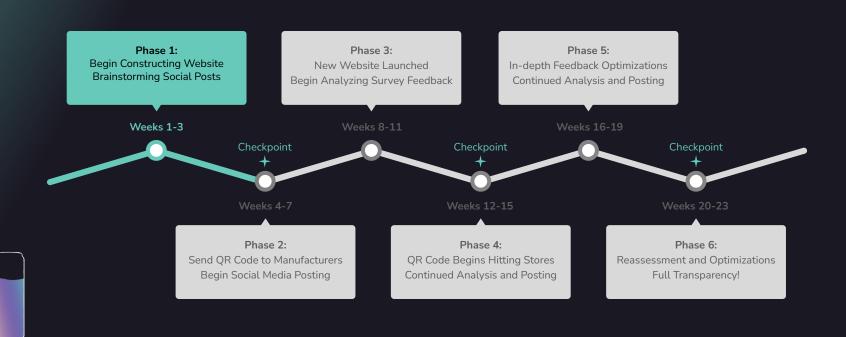
# Instagram

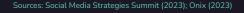






# **Timeline**



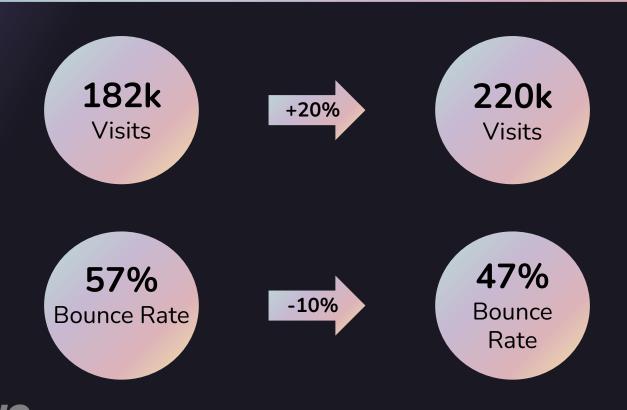


# **Communication Plan Budget**

	Variable Costs	
Item/Person	Cost	Description
Incentive Redemption	\$1,000-3,000	
Additional Website Labor	\$425	\$85 an hour for 5 hours a week on average
Materials for Social Media Post	\$0-100	
Editing Videos/Posts	\$250	\$50 per project, 5 projects a week on average
Total	\$1,675-3,775	
	Fixed Costs	
Items	Costs	
Nikon Z6 2nd gen (Camera)	\$2,000	
Rode Wireless GO II (Microphone)	\$200	
Total	\$2,200	

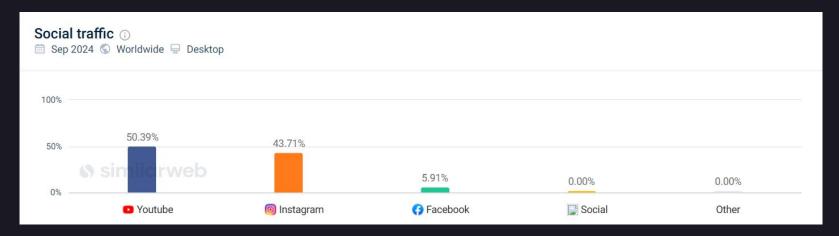


# **KPI - Website Traffic**





# Improve 2% of Website Traffic to 5%



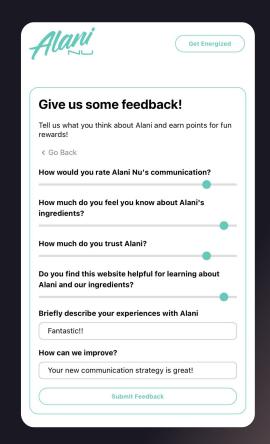




# **KPI - Surveys**

NPS Score

> CSAT Score





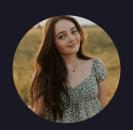
Sources: Qualtrics

Our objective to improve transparent communication with Gen Z consumers will facilitate success for Alani Nu





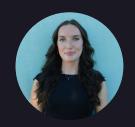
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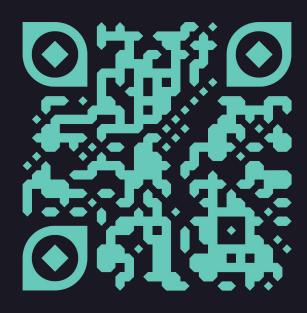
Trevor Young
Timeline &
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# Link/QR Code



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